



Michigan Department of Health & Human Services

Good Morning MI Bridges Community Partners,

We have had several reports of clients with government-issued cell phones receiving calls regarding their benefits. The calls instruct them to either press 1 to continue receiving benefits, use their benefits by the end of the day, and in some instances, asking them to enter/verify personal information. If you have anyone contacting you regarding these calls, please share the below information with them.

The Department of Health and Human Services is committed to keeping your private information safe. The department will never contact you utilizing robocalls. In the case that you receive this type of call you should hang up immediately and never provide your private information under any circumstance. If you question the validity of a call, you may reach out to your MDHHS worker to confirm.

Please feel free to contact us if you have any questions at [MDHHSCommunityPartners@michigan.gov](mailto:MDHHSCommunityPartners@michigan.gov).

---