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Counties



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Answers, Action and Advocacy For All Things Senior

Resources for Free Internet During COVID-19 Crisis

- Free Wi-Fi Hotspots through Comcast
<https://wifi.xfinity.com/>
- Comcast Pauses Data Plans- All Customers Receive Unlimited Data for 60 Days
<https://forums.xfinity.com/t5/Customer-Service/Comprehensive-COVID-19-Response-to-Help-Keep-Americans/m-p/3312763>
- Comcast Initiates No Disconnects or Late Fees
<https://forums.xfinity.com/t5/Customer-Service/Comprehensive-COVID-19-Response-to-Help-Keep-Americans/m-p/3312763>
- Comcast Offers Internet Essentials Free to New (Low-Income) Customers for 2 Months
<https://www.internetessentials.com/covid19>
- Charter Communications Offers Free Spectrum Broadband and Wi-Fi Access for 60 Days to Households with K-12 and/or College Students without a Spectrum Broadband Subscription
Phone Number to Enroll: 1-844-488-8395
<https://www.fox2detroit.com/news/media-companies-to-offer-free-internet-to-low-income-families-during-coronavirus-crisis>
<https://www.businessinsider.com/coronavirus-free-spectrum-internet-wifi-offer-student-households-promotion-2020-3>
- Charter Continues to Offer Spectrum Internet Assist for Low-Income Households
<https://mobile.spectrum.com/support/article/360040980371/coronavirus-covid19-update>
- Charter Opens Wi-Fi Hotspots for Public Use
<https://mobile.spectrum.com/support/article/360040980371/coronavirus-covid19-update>
- Spectrum (Charter) does not have Data Caps or Hidden Fees
<https://mobile.spectrum.com/support/article/360040980371/coronavirus-covid19-update>

- AT&T Keeps Public Wi-Fi Hotspots Open for 60 days for any American who needs them
<https://about.att.com/pages/COVID-19.html>
- AT&T Offers Unlimited Home Internet Data
<https://about.att.com/pages/COVID-19.html>
- AT&T will not Terminate the Service of Any Wireless, Home Phone, or Broadband Residential or Small Business Customer for 60 days
<https://about.att.com/pages/COVID-19.html>
- AT&T will Waive any Late Payments for any Wireless, Home Phone, or Broadband Residential or Small Business Customer for 60 days
<https://about.att.com/pages/COVID-19.html>
- Verizon will Waive Late Fees for 60 Days and will not Terminate a Customer's Service
<https://www.verizon.com/about/news/our-response-coronavirus>

References:

- <https://www.fox2detroit.com/news/media-companies-to-offer-free-internet-to-low-income-families-during-coronavirus-crisis>
- <https://www.internetessentials.com/covid19>
- <https://mobile.spectrum.com/support/article/360040980371/coronavirus-covid19-update>
- <https://www.wzzm13.com/article/tech/comcast-free-wifi-coronavirus/69-fc79b046-dafd-4af8-8ae0-f5143abe08f7>
- <https://www.businessinsider.com/coronavirus-free-spectrum-internet-wifi-offer-student-households-promotion-2020-3>
- <https://www.nydailynews.com/coronavirus/ny-coronavirus-internet-providers-free-wifi-20200315-6k7pzukriffdfcic5odfizmnri-story.html>
- <https://about.att.com/pages/COVID-19.html>
- <https://www.verizon.com/about/news/our-response-coronavirus>