



State of Michigan Attorney General Dana Nessel

FOR IMMEDIATE RELEASE:

Monday, January 10, 2022

AG Nessel Reissues Consumer Alert Amid Increase in Fake COVID-19 Test Kits

LANSING – Michigan Attorney General Dana Nessel is amplifying new warnings related to reports of fake at-home COVID-19 tests being sold online.

Both the [Federal Trade Commission \(FTC\)](#) and [Better Business Bureau \(BBB\)](#) recently released warnings related to fraudulent tests, so Nessel is reissuing her [Websites Selling COVID-Related Products That Are Fake or Never Arrive Consumer Alert](#) to highlight important reminders for consumers.

“As the pandemic continues to grip our nation, bad actors are finding new ways to take advantage of our current reality,” Nessel said. “Right now, there is a huge demand for at-home COVID-19 tests, so it's important to understand there will be attempts to capitalize on that demand. The best way to combat criminal attempts to defraud consumers is to educate yourself on the latest scams.”

The Department of Attorney General's Consumer Protection team is seeing an increase in calls and complaints related to at-home test concerns. At this time, complaints are being reviewed to determine if additional action is necessary.

Remember the following tips from the FTC if you're shopping online for COVID test kits and related items:

- Make sure the test you're buying is authorized by the FDA. Check the [FDA's lists of antigen diagnostic tests](#) and [molecular diagnostic tests](#) before you buy to find the tests authorized for home use. (EUA is “emergency use authorization.”)
- Check out a seller before you buy, especially if you're buying from a site you don't know. Search online for the website, company, or seller's name plus words like “scam,” “complaint,” or “review.”
- Compare online reviews from a wide variety of websites. You can get a good idea about a company, product, or service from reading user reviews on various retail or shopping comparison sites. Think about the source of the review. Ask yourself: Where is this review coming from? Is it from an expert organization or individual customers?
- Pay by credit card. If you're charged for an order you never got, or for a product that's not as advertised, contact your credit card company and [dispute the charge](#).

[In April, Nessel warned](#) about fake advertisements and too-good-to-be-true treatments related to COVID-19, which issued her [COVID-19 Vaccine Scams Consumer Alert](#).

The Department provides [a library of resources for consumers to review anytime on a variety of topics](#).

Your connection to consumer protection is just a click or phone call away. [Consumer complaints can be filed online at the Attorney General's website](#), or if you have questions call 877-765-8388.